



REPORTING ELDER ABUSE TO ADULT PROTECTIVE SERVICES (APS)

When should you report?

Call Adult Protective Services if you suspect that a vulnerable older adult is experiencing abuse or neglect or has been exploited financially. You do not have to view the abuse first-hand to make a report. If you suspect that there's elder abuse, it's better to call and report than to leave an older adult vulnerable to abuse. There are no legal repercussions for reporting something that turned out not to be elder abuse.

How do you make the report?

1. Call APS at 1-855-444-3911
2. You can call anonymously if you like, but you won't receive updates on the case.
3. Share the information that you have; the APS worker has to go through their entire questionnaire regardless of how much information you have. It's ok to say if you don't have the information they're asking for.
4. If you share your name and address you should get a letter stating whether or not there was enough information to open a case.

What information do you need to make a report?

- Basic information needed:
 - Older adult's name
 - Older adult's address
 - Brief description of the abuse
- Good information to have:
 - Older adult's age
 - Older adult's birthdate/Social Security Number
 - Contact information for family members
 - Name of anyone else living in the home
 - Name of alleged perpetrator(s)